

## Manufacturer's Limited Warranty

Manufacturer warrants to the original residential purchaser for a period indicated on this carton from the original date of purchase, that:

- The design layer of the floor will not wear through, fade from normal sunlight or artificial lighting or stain under normal use conditions in a dry indoor residential setting.
- The floor will be free of manufacturing defects.
- The floor joints will remain secure under normal use conditions.
- The floor will resist water damage caused by normal household spills and cleaning when our recommended cleaning practices are used.

### Conditions

Manufacturer's Residential Limited Warranty is made subject to the following conditions:

- The flooring must be installed in accordance with Manufacturer's installation instructions. Flooring in bathroom applications must be installed using proper techniques. This Limited Warranty does not apply if the laminate flooring has not been cleaned, maintained or cared for according to the cleaning and care instructions provided by Manufacturer.
- Manufacturer warrants its products against manufacturing defects that exist in its products prior to product installation. Flooring installed with known defects is not covered under this Limited Warranty. Installer must inspect all planks for possible, recognizable defects before and during the installation as any right to claim under warranty is invalid after planks with visible defects have been installed. Manufacturer will review warranty claims only if the planks were delivered by the authorized dealer in the original packaging.
- Surface wear or damage must not be the result of abusive conditions, misuse of the product, freight damage, modification, alteration, repair or service of the product by anyone other than the authorized Manufacturer's representative, improper care or maintenance (see care & maintenance instructions), or accidents, including but not limited to severe impact, scratching, cutting, negligence or chemical damage. Gloss reduction is not surface wear. Surface wear must be readily visible from the distance of 6 feet, measuring at least 1 square inch. Wearthrough at the edges of the flooring is excluded from this Limited Warranty.
- This Limited Warranty does not cover water damage caused by natural disasters, standing water (e.g. from appliance failures), excessive moisture emissions from a concrete slab (more than 3 lbs. per 1,000 sq. ft. over a 24-hour period), hydrostatic pressure, pet urine or other corrosive liquids or outside water (from snow, rain or water which enters through an open window or door, etc.)
- The flooring must be installed in a dry, climate controlled, indoor, residential environment.
- Manufacturer approved accessories and underlayment **MUST** be used to validate this Limited Warranty.
- Molding and accessories are not covered by this Limited Warranty.
- Use of a floor steam cleaner or wet mopping will damage your floor and void your Limited Warranty.
- To maintain your Limited Warranty, your laminate flooring must be acclimated, installed and maintained in a controlled area, with temperature range of 64°-86°F (18°-30°C) and humidity range of 35% to 75%.

### If you have a claim:

To make a Warranty claim, contact your retailer. Proof of purchase, including the date of purchase, must be presented to make a claim. This Limited Warranty applies only to the original purchaser and is not transferable.

If you have a claim within the years indicated on the this carton following the date of purchase and your claim meets the above conditions, Manufacturer, at its option, will repair, replace, or refund the cost of the defective materials. Manufacturer will also pay reasonable labor costs to repair or replace the defective materials if a claim occurs during the first five years after installation and if the floor was professionally installed. If the product for which a claim is made is no longer available, the customer shall be able to choose from Manufacturer's current product range of equal value. Manufacturer warrants repaired or replaced products for the remainder of the original Limited Warranty period only. Manufacturer reserves the right to inspect the installed planks and to remove samples if needed for analysis. To make a claim under this Limited Warranty, contact your authorized Manufacturer's dealer within thirty (30) days following the date of discovery or detection of a warranty claim. An original proof of purchase (including the date of purchase) must be presented when requesting Warranty service. This Limited Warranty, dated April 2014, supersedes all Manufacturer warranties previously issued.

### DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTY, MANUFACTURER DISCLAIMS, TO THE FULLEST EXTENT PERMITTED BY FEDERAL AND STATE LAW, ALL OTHER WARRANTIES AND GUARANTEES, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED REPRESENTATION OR WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. IN NO EVENT WILL MANUFACTURER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES. (SOME STATES DO NOT ALLOW FOR THE EXCLUSION OF CONSEQUENTIAL DAMAGES, SO THIS EXCLUSION OF CONSEQUENTIAL DAMAGES MAY NOT APPLY TO YOU.) THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE. THE FOREGOING WARRANTY CONSTITUTES THE ENTIRE AGREEMENT OF THE PARTIES, AND NO WAIVER OR AMENDMENT SHALL BE VALID UNLESS IN WRITING AND SIGNED BY AUTHORIZED REPRESENTATIVES OF MANUFACTURER.

Effective date April 2014.

## Installation

### Suitable subfloors for Laminate Flooring are:

- Existing floor surfaces including hardwood floors, linoleum, resilient vinyl, PVC (plastic floor surfaces must be permanently attached to the subfloor), needle felt, (dry) ceramic flooring.
- Cement floors on all grades/elevations (maximum residual moisture 2.0 CM%). With a calcium chloride test, the maximum acceptable reading is 5.0 lbs/24 hours/1000 sq. ft.
- Anhydrite and Anhydrite tiles, Magnesium Cement (max residual moisture 0.3 CM%)
- Wood subfloor moisture 14.5% maximum
- Concrete relative humidity 70% maximum

**Attention!** Without a documented measurement of residual moisture content, a claim against the manufacturer for damages cannot be considered. Concrete sub-floors must always be covered with a 6 mil vapor barrier even if linoleum, PVC or resilient vinyl is firmly attached to the concrete.

## Instalación

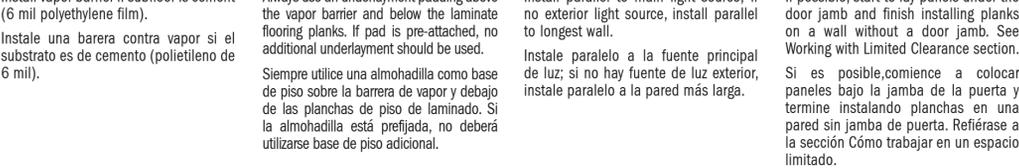
### Contrapisos adecuados para suelos laminados de son:

- Superficies de piso existentes incluyendo pisos de madera dura, linóleo, vinilo resistente, PVC (las superficies de piso plásticas deberán estar permanentemente adheridas al contrapiso), fieltro agujado, piso de cerámica (seco).
- Pisos de cemento a todos los niveles/elevaciones (humedad residual máxima 2,0 CM%). Con una prueba de cloruro de calcio, la lectura máxima aceptable es 2,3 kg/24 horas/92,9 m<sup>2</sup>.
- Anhidrita y baldosas de anhidrita, cemento de magnesio (humedad residual máx. 0,3 CM%)
- Subpiso de madera humedad 14,5% máximo
- Hormigón máximo del 70% de humedad relativa

**¡Atención!** Sin una medición documentada del contenido de humedad residual, no puede considerarse una demanda contra el fabricante por daños y perjuicios. Contrapisos concretos siempre deben cubrirse con una barrera de vapor 6 mil aunque linóleo, PVC o vinilo resistente está firmemente sujeta al concreto.

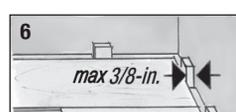
**Proposición 65 WARNING: Drilling, sawing, sanding or machining wood products generates wood dust, a substance known to the State of California to cause cancer. Use respiratory protection or other safeguards to avoid inhaling wood dust. This product contains methanol which is known to the state of California to cause reproductive harm.**

**Proposition 65 ADVERTENCIA: Taladrar, aserrar, lijar o labrar productos de madera genera polvo de madera, una sustancia conocida por el estado de California como causantes de cáncer. Use protección respiratoria u otras salvaguardias para evitar inhalar el polvo de madera. Este producto contiene metanol el cual es conocido en el estado de California para causar daños al sistema reproductivo.**



Install vapor barrier if subfloor is cement (6 mil polyethylene film).

Instale una barrera contra vapor si el substrato es de cemento (polietileno de 6 mil).



Always use an underlayment padding above the vapor barrier and below the laminate flooring planks. If pad is pre-attached, no additional underlayment should be used.

Siempre utilice una almohadilla como base de piso sobre la barrera de vapor y debajo de las planchas de piso de laminado. Si la almohadilla está preajada, no deberá utilizarse base de piso adicional.



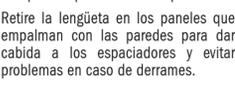
Install parallel to main light source; if no exterior light source, install parallel to longest wall.

Instale paralelo a la fuente principal de luz; si no hay fuente de luz exterior, instale paralelo a la pared más larga.



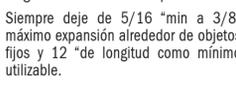
If possible, start to lay panels under the door jamb and finish installing planks on a wall without a door jamb. See Working with Limited Clearance section.

Si es posible, comience a colocar paneles bajo la jamba de la puerta y termine instalando planchas en una pared sin jamba de puerta. Refiérase a la sección Cómo trabajar en un espacio limitado.



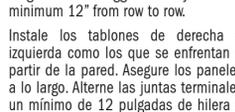
Remove the tongue on the panels that abut the walls to allow room for spacers and prevent problems from spills.

Retire la lengüeta en los paneles que empalman con las paredes para dar cabida a los espaciadores y evitar problemas en caso de derrames.



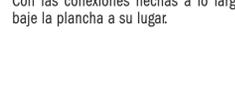
Always allow for 5/16" min to 3/8" max expansion around fixed objects, and 12" length as smallest usable piece.

Siempre deje de 5/16" min a 3/8" máximo expansión alrededor de objetos fijos y 12" de longitud como mínimo utilizable.



Install planks from right to left as you face the starting wall. Lock in panels lengthwise. Stagger end-joints a minimum 12" from row to row.

Instale los tabloncillos de derecha a izquierda como los que se enfrentan a partir de la pared. Asegure los paneles a lo largo. Alinee las juntas terminales un mínimo de 12 pulgadas de hilera a hilera.



With lengthwise connection made, lower plank into place.

Con las conexiones hechas a lo largo, baje la plancha a su lugar.



Do not tap end joints with tapping block and hammer. Merely press the end down to lock into place.

No golpee ligeramente las juntas terminales con el bloque o el martillo. Simplemente presione el extremo hacia abajo para que calce en su lugar.



To measure and cut last piece in a row, rotate offset section 180°, mark accordingly, cut, rotate back 180° and slot into space.

Para medir y cortar la última pieza de una hilera, rote la sección del recorte a 180°, marque debidamente, corte, rote nuevamente a 180° y colóque en el espacio.



Always allow for 5/16" - 3/8" expansion around fixed objects.

Siempre deje de 5/16" - 3/8" expansión alrededor de objetos fijos.



An expansion gap T-strip is required when length of planks measure 40' max and when width of planks measures 25' max. Transition strips must be placed in all doorways directly under the door when the door is closed.

Se requiere un listón en T para separación de expansión cuando el largo de las planchas mida 12,2 m máx y cuando el ancho de las planchas mida 7,6 m máx. Las tiras de transición deben colocarse en todas las puertas directamente debajo de la puerta cuando la puerta está cerrada.



Cut last row to size. (2-1/2" min. width). Remove plastic tongue before rip cutting planks for first and last row, break tongue to size and reinsert.

Corte la última fila al tamaño (2-1/2 pulgadas de ancho, mínimo (6,3 cm)). Retírar la lengüeta de plástico antes de cortar a lo largo siguiendo la veta para la primera y la última hilera, cortar la lengüeta a medida y reinsertar.



Ensure floor is able to "float".

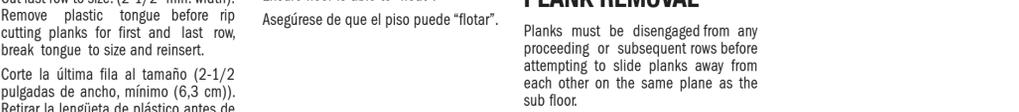
Asegúrese de que el piso puede "flotar".



### PLANK REMOVAL

Planks must be disengaged from any proceeding or subsequent rows before attempting to slide planks away from each other on the same plane as the sub floor.

Los tabloncillos deben estar desenganchados de cualquier hilera anterior o siguiente antes de intentar separar los tabloncillos unos de otros en el mismo plano que el contrapiso.

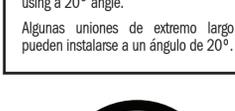


Planks must be disengaged from any proceeding or subsequent rows before attempting to slide planks away from each other on the same plane as the sub floor. Los tabloncillos deben estar desenganchados de cualquier hilera anterior o siguiente antes de intentar separar los tabloncillos unos de otros en el mismo plano que el contrapiso.



Some long edge joints cannot be installed using a 20° angle. Remove top part of the groove profile. Use good quality wood glue to make the connection. Slide panel into space horizontally and slot into profile. Use these modified planks under doorframes, radiators, cabinet fronts, etc. Use the pull bar to slide the planks where needed.

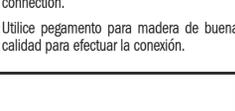
Algunas uniones de extremo de 20° no pueden instalarse a un ángulo de 20°. Quitar la parte superior del perfil de la ranura. Utilice pegamento para madera de buena calidad para efectuar la conexión. Deslice el panel en el espacio horizontalmente y colóque dentro del perfil. Utilice estas planchas modificadas bajo los marcos de las puertas, radiadores, frentes de gabinetes, etc. Utilice la barra de tracción para deslizar las planchas donde sea necesario.



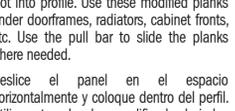
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Slide panel into space horizontally and slot into profile. Use these modified planks under doorframes, radiators, cabinet fronts, etc. Use the pull bar to slide the planks where needed.



### CLEANING & CARE

Congratulations on choosing your new laminate floor. Laminate flooring is virtually maintenance free. Because we impregnate our surface with melamine, it is resistant to dirt and dust. Normal vacuuming (use hard floor setting) and or sweeping will usually keep your floor clean. If stubborn spots still remain, use a laminate floor cleaner.

#### Recommended Tips

- Never leave any amounts of liquids (water, juices, coffee, alcohol, etc.) on the floor for more than the time necessary to clean the spill. Immediately wipe up wet areas from spills, foreign substances or wet shoes.
- Do not use any cleaning agents containing wax, oil or polish. Left over residue from these agents can leave a dull film on the floor.
- Do not use a steel wool or scouring powder, as this could scratch the floor.
- Use either a natural or color-fasting doormat outside and inside each entrance to your home to prevent dirt, sand, grit and other substances from being tracked onto the floor.
- Use wide-bearing, non-staining floor protectors, such as hard plastic or felt protectors for chair legs and table legs.

#### Cleaning Stains and Other Problems

Juice, Wine, Grease, Chocolate: Dampen a rag with water and a laminate floor cleaner and spot clean.

Cigarette Burns, Asphalt, Shoe Polish, Paint, Ink, Crayon, Dried Foods, Nail Polish: Dampen a rag with rubbing alcohol or nail polish remover and spot clean.

Candle Wax, Chewing Gum: Allow to harden and gently scrape with a plastic scraper.

### Limpeza y mantenimiento

Felicitaciones por escoger su nuevo piso laminado. El piso laminado prácticamente no requiere de mantenimiento. Debido a que impregnamos nuestra superficie con melamina, es resistente al sucio y el polvo. Aspiración (uso suelo duro ajuste normal) o barrido generalmente mantienen el piso limpio. En caso de que existan manchas rebeldes que todavía permanezcan, utilice el limpiador para laminado de pisos.

#### Consejos y recomendaciones

- Nunca deje que permanezcan líquidos (agua, jugo, refrescos, alcohol, etc.) en el piso por más tiempo del necesario para limpiarlos. Limpie inmediatamente las áreas mojadas con los líquidos que se hayan derramado, sustancias extrañas o zapatos mojados.
- No utilice ningún agente limpiador que contenga cera, aceite o pulimento. El residuo de estos agentes puede dejar una película opaca en el piso.
- No use lana de acero ni polvos para restregar, pues podría rayar el piso.
- Utilice felpudos de acero sin naturales o de colores que no destiñan en la parte exterior y a la entrada de la casa para evitar que el sucio, la arena, u otras pequeñas partículas extrañas dejen huellas en el piso.
- Use protectores para pisos de rodamientos anchos, que no dejen manchas, tales como plástico duro o de fieltro para las patas de las sillas y mesas.

#### Cómo limpiar manchas y otros problemas

Jugo, vino, grasa, chocolate: Moje un paño con agua y el limpiador para laminados y limpie el área donde se encuentre la mancha.

Quemaduras de cigarró, asfalto, betún, para zapatos, pintura, tinta, crayón, alimentos deshidratados, esmalte de uñas: Moje un paño con alcohol de frotar o removedor de esmalte de uñas y limpie el área donde está la mancha.

Cera de vela, goma de mascar: Deje que endurezca y suavemente raspe con un raspador de plástico.