# **Emerald Sleep Systems.**

Thank you for your purchase of Emerald Sleep Systems bedding. We are proud to be an industry leader in both quality and value. Our bedding is designed with comfort and durability in mind. We have taken every effort to ensure our product fulfills expectations you may have of quality bedding.

## **Emerald Sleep Systems offers the following limited warranty:**

Mattress Collection:	Total Limited Warranty Period:
Promotional	5 Year Pro-Rated
Kenneth Charles	10 Year NPR**
Diamond	10 Year NPR**
Cool Jewel	10 Year NPR**

<sup>\*\*</sup> Non-Prorated Warranty

- All warranty inquiries should be made to the store where the original purchase was made and accompanied by the original purchase receipt.
- All mattresses are considered part of the Promotional Collection unless otherwise noted.
- All Emerald Sleep Systems mattresses meet the federally required fire resistant standard.
- Warranty covers repair or replacement on manufacturer's defects only.
- Delivery and/or freight charges are NOT included under this limited warranty.
- Warranty applies to bedding utilized under normal household use and conditions, by the original purchaser.
- Bedding must be maintained in accordance with our care instructions.
  Any abuse or neglect will void this warranty.
- Warranty does not include commercial, contract, rental trade, institutional or other non-residential use.
- Only body impressions greater than 1½" are considered a manufacturing defect.

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#### **Additional Limitations:**

Emerald reserves the right to refuse service when the product is found to be in an unsanitary condition, soiled or stained. Emerald retains the sole right to determine the validity of the warranty claim.

Queen size (60" width) warranty applies only when the foundation is used on a center support frame or rail system having at least 5 legs. King size (76" width) must have at least 6 support legs.

All size beds must be used with matching Emerald Sleep System foundation.

## **Important Information:**

Your Emerald Sleep System mattress has been constructed with the finest resilient upholstery materials to give you the utmost in comfort and support.

Mattresses are designed to conform to your individual contour. Initially, sleeping in one position may result in "body impressions" in the surface of the mattress. This is not a structural defect, but merely the localized compacting of the upholstery material. Only body impressions greater than  $1\frac{1}{2}$ " are considered a manufacturing defect.

<u>Do not</u> bend the mattress. This could damage the innerspring unit. It should only be carried flat or on its side.

Do not remove the zipper cover (if your mattress has one).

A mattress pad will help keep your bedding clean. Do not allow your mattress to get wet. Protect it from water and other liquids.

Please visit our website at <u>www.emeraldhome.com</u> for full warranty disclosure and to view care instructions.

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